

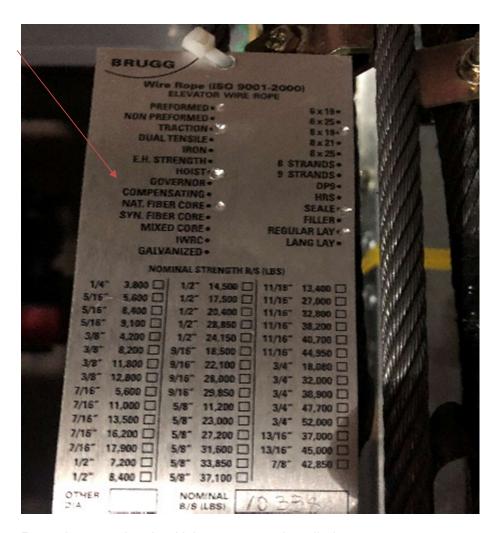
Incident Summary #II-873064-2019 (#13812) (FINAL)

| | Incident Date | | June 17, 2019 |
|---------------------------|-----------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SUPPORTING INFORMATION | Location | | Vancouver Lower Mainland |
| | Regulated industry sector | | Elevating devices - Elevator |
| | Impact Injury | Qty injuries | 0 |
| | | Injury description | None |
| | | Injury rating | None |
| | In Damage | Damage description | Elevator wire ropes were damaged, frayed and a worn groove on the traction wheel. |
| | | Damage rating | Moderate |
| | Incident rating | | Moderate |
| | Incident overview | | Wire ropes were not tensioned to manufacturer's specifications, incorrect ropes were supplied and installed. |
| INVESTIGATION CONCLUSIONS | Site, system and components | | An elevator's suspension system members or wire ropes must be equally tensioned among each of the suspension members. If the range of tension exceeds 10%, the tension needs to be adjusted. An elevator loaded to its official capacity rating is very heavy. There are many different components in the construction of wire rope to provide strength and flexibility against fatigue, corrosion, crushing, and rotation. Nylon/fibre core ropes are made of natural or synthetic polypropylene fibres. Ropes with synthetic core are subject to stretch and wear less time than a steel core wire rope when used in high-speed applications. Steel core and steel strands make up a wire rope. Each wire for the rope is made of independent wire strands. Steel core ropes provide a much larger foundation to support the wire rope strands, which allows less chance of fatigue, stretching and rotation. Steel core ropes are the most commonly used ropes in the elevating industry. The ropes are attached to the elevator car, and loop around a traction wheel. A traction wheel is a pulley with deep grooves around the circumference, commonly called a sheave. The sheave grips the hoist ropes, so when the machine rotates the traction wheel, this then drives the ropes to move. The size, lay and construction of the wire ropes are very crucial to the type of cut and lining on the traction wheel. The machined grooves provide surface contact for the wire rope traction. This traction is required to smoothly and efficiently lift and lower passengers to different elevations at different rates of speed. |
| | Failure scenario(s) | | Incorrect wire ropes supplied and installed. An inadequate amount of wire rope tension led to premature wire rope wear and damage to the sheave grooves. |



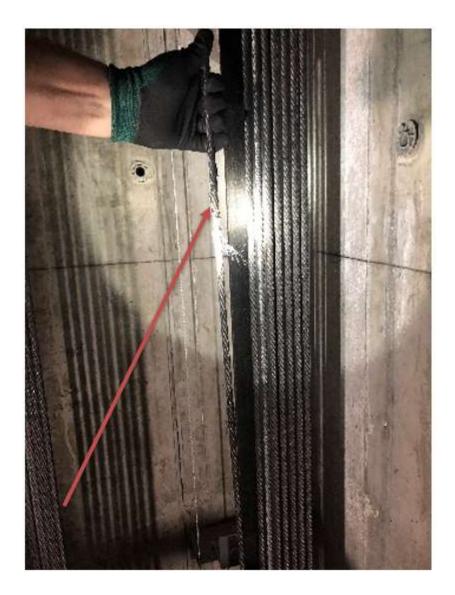
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| | Facts and evidence | Via phone and email communications, the elevating contractor stated wrong types of wire ropes were supplied by the manufacturer. Contractor confirmed that no procedure for wire rope tensioning was provided to field installers. Contractor confirmed that they did not have wire rope tension gauge tool. Photos show rope wear and incorrect rope material used at installation. |
|--|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Causes and contributing factors | It is highly probably that the premature failure of the wire ropes and damage to the traction wheel were caused by an incorrect type of wire rope used during initial installation (nylon/fibre vs. steel core) along with inadequate rope tension. |



Rope data tag showing Nylon core rope installed





Premature worn rope





Premature worn rope with broken strands