

Incident Summary #II-741521-2018 (#8524) (FINAL)

SUPPORTING INFORMATION	Incident Date	September 8, 2018
	Location	Victoria, BC
	Regulated industry sector	Gas - Natural gas system
	Qty injuries	1
	Injury description	The homeowner reported that a gas ignition flashback in a household range caused facial, visual, and hearing injuries.
	Injury rating	Minor
	Damage description	None
	Damage rating	None
SUPPORTING INFORMATION	Incident rating	Minor
	Incident overview	The homeowner turned the oven on and began to prepare a meal by activating the pre-heat setting of the “bake setting”, followed by activating the switch for the convection fan. The homeowner then placed a meal of nachos into the oven, closing the oven door and leaving the oven alone. Approximately 15 minutes later, the homeowner returned to the oven to check the meal, noticed that no heating occurred, and subsequently opened the oven door to check on the meal. The homeowner described observing a rolling flame and a fireball forming, leading to a flashback. The homeowner described sustaining facial, hearing, and vision injuries as a result of the flashback.
INVESTIGATION CONCLUSIONS	Site, system and components	The incident appliance was a BlueStar brand oven range. The BlueStar oven range (model RPB304BV2, also represented as RPB304BSS by the original equipment manufacturer (OEM) and the equipment distributor) is part of a series of household consumer gas-fired oven ranges. This gas range series holds a certification number with INTERTEK and Underwriters Laboratory Canada. The design is also required to meet the code requirements of ANSI Z21.1 and CSA 1.1 and must be installed by a licensed gas contractor.
		The gas range from BlueStar contains a propane-natural gas dual-fuel regulator, which will drop natural gas pressure from 14” W.C. to 5” W.C. to burners on the top of the range and in the oven cavity. Each burner has a nozzle that contains a restriction orifice that produces a BTU rating. Each burner is supplied with an electric striker that must provide a continuous spark to ensure ignition is achieved once gas is supplied by the valves.
		The oven and broiler burners are equipped with electronic hot-surface igniters. The oven cavity contains a convection fan, gas burner, and an infrared burner: <ul style="list-style-type: none"> - The convection fan is activated by a manual switch located directly beside the gas valves. The BlueStar gas range convection fan will stay on once the switch is activated. - The oven range gas burner uses a hot surface ignitor and a gas valve to preheat the oven. The BlueStar gas range will activate the hot-surface ignitor and the gas is delayed until the ignitor is fully heated, which will then allow gas to be introduced for ignition.
		For natural gas-fuelled appliances, the ideal (stoichiometric) ratio of air-to-gas is approximately 10 to 1. Achieving this ratio allows for effective combustion.

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Failure scenario(s)	<p>The oven and convection fan were activated. The meal was placed in the oven. The placement of the meal and the operation of the convection fan led to a fuel-rich mixture in the oven cavity. The fan created a draft that did not allow the air to mix with gas. Once the cavity door was opened, the build-up of fuel mixed with the rush of air in the oven made contact with the hot-surface igniter, causing an ignition.</p>
Facts and evidence	<p><u>Homeowner statement:</u> The homeowner was the only operator of the appliance. The homeowner described the following sequence of operation before the incident:</p> <ul style="list-style-type: none"> • The gas oven range was turned to “on” position • The convection fan was turned to “on” position • A plate of nachos was placed into the oven • After approximately 15 minutes, the homeowner checked on the food • The homeowner reported smelling gas in the kitchen • The oven door was opened, and the homeowner watched a flame begin to take shape followed by a large “fireball” and a flashback that led to the homeowner’s injuries <p><u>OEM Product Literature</u> Within the BlueStar operating manual, there are several warnings to not operate the convection fan while broiling or during oven pre-heating. (Figure 1)</p> <p><u>Safety Notices and Recalls</u> The OEM, Health Canada and the US Consumer Product Safety Commission issued safety notices and recalls regarding this appliance on September 11, 2018. The Safety Notices and Recalls indicated that approximately 50 BlueStar RPB series gas ranges experienced flashback incidents in North America. These were a result of a combination of (1) user ability to operate a manual convection fan switch simultaneously during oven pre-heating, and (2) hot surface ignitor unable to ignite due to a fuel-rich environment caused by the convection fan’s draft in the oven which resulted in gas accumulation. Refer to appendices in this report:</p> <ul style="list-style-type: none"> - Appendix A, <i>Safety Recall Notice, Recall Number 18-218</i> by OEM (September 11, 2018) - Appendix B, <i>Consumer Product Recall, Identification number RA-67736</i> by Health Canada (September 11, 2018) - Appendix C, <i>Recall number 18-218</i> by United States Consumer Product Safety Commission (September 11, 2018) <p>Conclusion 1: OEM literature and safety notices indicate an operating issue with this appliance. Specifically, a design flaw that can cause a flashback.</p> <p><u>Equipment/product nomenclature</u> It was confirmed that the range design was certified by a certification body.</p> <p>This gas range contains the nomenclature RPB304BSS. The nomenclature can be described by:</p> <ul style="list-style-type: none"> - RPB – Range Power Burner - 304 – 30-inch wide, 4-burners - BSS – Stainless Steel Model <p>Conclusion 2: The range involved in the incident is subject to product recalls and safety notices.</p>

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	<p><u>On-site evaluation</u></p> <p>Observations made following the incident:</p> <ul style="list-style-type: none"> - Gas can be smelled during the operation of the convection fan and the broiler setting - a lower explosive limit (LEL) detector confirmed a presence of gas - Gas could not be smelled during the operation of the convection fan and the oven pre-heating - The hot-surface ignitor was in good condition prior to testing. Some heat discolouration of the protective cover was observed (Figure 2) - The oven door did not sit flush against the oven surface - The simmer gas burner on the top of the range had a larger orifice that was rated for 15,000 BTU - The simmer gas burner did not immediately ignite – the electric striker continuously created an electric arc for more than 1 minute before igniting - The appliance shut-off valve behind the gas range was in the “on” position and the valve handle was not connected to the stem and was lying beside the valve – to shut off and disconnect the appliance, the handle was placed back on the stem, returning the valve to normal functionality. <p>Conclusion 3: All gas lines leading to the gas range were checked for distances to validate pressure drop. It was concluded that there was adequate gas pressure to the regulator inlet and there were no issues observed with the installation or operation of the appliance.</p>
<p>Causes and contributing factors</p>	<p>The flashback was caused by a design flaw that allowed a manual switch to activate the convection fan, leading to a poor air-fuel mixture and an accumulation of natural gas.</p> <p>Operating the range contrary to the OEM’s use and care instructions may have contributed to the incident.</p>

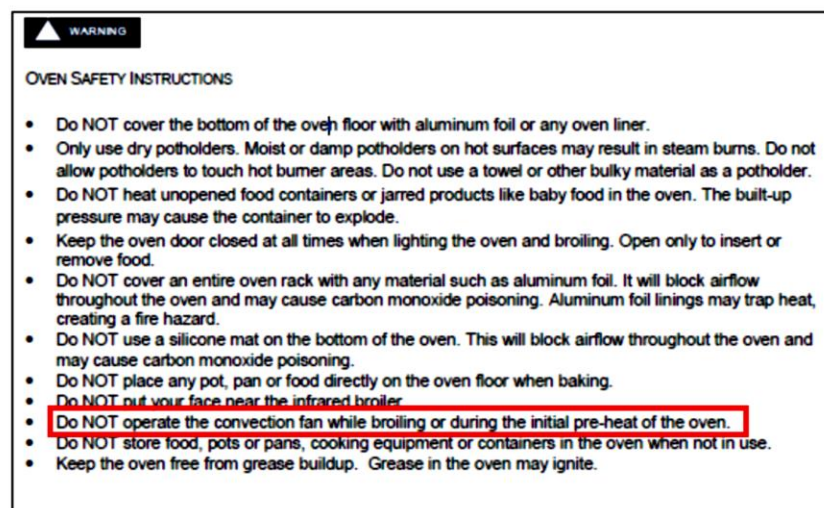


Figure 1 - Excerpt from BlueStar Use and Care Manual



Figure 2 - Oven hot surface ignitor - Good condition



Figure 3 - Top of range with one burner plate removed



Figure 4 - Infrared broiler with hot surface ignitor



Figure 5 - Final condition of the gas range prior to leaving site

APPENDIX A

Safety Recall Notice, Recall Number 18-218



SAFETY RECALL NOTICE

U.S. CONSUMER PRODUCT SAFETY COMMISSION – RECALL WITH HEALTH CANADA

Recall Date: September 11, 2018

Recall Number: 18-218

Gas Ranges and Wall Ovens Recalled by Prizer-Painter Stove Works Due to Burn Hazard

RECALL SUMMARY

Name of Product: BlueStar and Big Chill gas ranges and wall ovens

Hazard: Use of the convection oven fan during pre-heating or broiling can cause accumulated gas to ignite, posing a burn hazard to consumers when oven door is opened.

Remedy: Repair

Consumers should immediately turn off the convection fan and keep it turned off. Contact Prizer-Painter Stove Works to schedule a free repair.

Consumer Contact: Prizer-Painter Stove Works at 800-449-8691 from 9 a.m. to 5 p.m. EST Monday through Friday, or online at www.bluestarcooking.com or www.bigchill.com and click on “Voluntary Recall” for more information.

Contact Prizer-Painter Stove Works to schedule a free repair.

Consumer Contact: Prizer-Painter Stove Works at 800-449-8691 from 9 a.m. to 5 p.m. EST Monday through Friday, or online at www.bluestarcooking.com or www.bigchill.com and click on “Voluntary Recall” for more information.

RECALL DETAILS

Units: About 7,100 (In addition, about 2,500 units in Canada)

Description: This recall involves seven different series of BlueStar and Big Chill free-standing ranges and one series of gas-powered wall ovens. The BlueStar or Big Chill logos is/are on the front of the oven door. The recalled gas ranges and ovens were sold in a variety of colors, including stainless steel, white, green, orange, aqua, dark blue and black with gold trim. Gas ranges or wall ovens with model and serial numbers listed in the chart below are included in the recall. The model and serial number are located on the serial plate. On the open burner gas ranges (star shaped burners), the serial plate is under the cast iron grates on the left side. On the sealed burner gas ranges (round burners), the serial plate is underneath the back guard, which is removable. On the gas wall ovens, the serial plate is behind the control panel on the left wall.

Model	Model Numbers	Serial Number Range
BlueStar Culinary Series (RCS/RPB)	RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCL, RCS30SBBCL, RCS36SBBCL, RCS36SBBCL, RCS48SBBCL, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCLMB, RCS36SBBCLMB, RCS36SBBCLRR, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCL, RCS30SBBCL, RCS36SBBCL, RCS36SBBCL, RCS48SBBCL, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCLNMN, RCS36SBBCLMB, RCS36SBBCLRR, RCS36SBBCLRR, RCS36SBBCLNCB, RCS36SBBCLCB, RCS36SBBCLNSW, RCS36SBBCLSW, RCS30SBBCLRR, RCS30SBBCLRR, RCS30SBBCLMB, RCS30SBBCLMB, RCS30SBBCLNCB, RCS30SBBCLCB, RCS30SBBCLNSW, RCS30SBBCLSW, RCS48SBBCLMB, RCS48SBBCLMB, RCS48SBBCLNCB, RCS48SBBCLCB, RCS48SBBCLRR, RCS48SBBCLRR, RCS48SBBCLNSW, RCS48SBBCLSW	1505000 through 1710999
BlueStar	RNB244BV2, RNB24GV2, RNB24CBV2, RNB24FTV2, RNB304BV2, RNB366BV2, RNB364CBV2, RNB364GV2,	1505000

		Range
BlueStar Culinary Series (RCS/RPB)	RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCN, RCS30SBBCL, RCS36SBBCN, RCS36SBBCL, RCS48SBBCN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCNMB, RCS36SBBCLMB, RCS36SBBCNRR, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCN, RCS30SBBCL, RCS36SBBCN, RCS36SBBCL, RCS48SBBCN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCNMN, RCS36SBBCLMB, RCS36SBBCNRR, RCS36SBBCLRR, RCS36SBBCNCB, RCS36SBBCLCB, RCS36SBBCNSW, RCS36SBBCLSW, RCS30SBBCNRR, RCS30SBBCLRR, RCS30SBBCNMB, RCS30SBBCLMB, RCS30SBBCNCB, RCS30SBBCLCB, RCS30SBBCNSW, RCS30SBBCLSW, RCS48SBBCNMB, RCS48SBBCLMB, RCS48SBBCNCB, RCS48SBBCLCB, RCS48SBBCNRR, RCS48SBBCLRR, RCS48SBBCNSW, RCS48SBBCLSW	1505000 through 1710999
BlueStar Nova Series (RNB)	RNB244BV2, RNB24GV2, RNB24CBV2, RNB24FTV2, RNB304BV2, RNB366BV2, RNB364CBV2, RNB364GV2, RNB364FTV2, RNB488BV2, RNB486GV2, RNB486CBV2, RNB484GV2, RNB484CBV2, RNB484GCBV2, RNB484FTBV2, RNB6010BV2, RNB608GV2, RNB608CBV2, RNB606GV2, RNB606CBV2, RNB606GCBV2, RNB606FTV2	1505000 through 1710999
BlueStar Heritage Classic Series	RNB364GHCV2, RNB486GHCV2, RNB606GHCV2	1505000 through 1710999
BlueStar Precious Metals Series	RNB304BPMV2, RNB366BPMV2, RNB364GPMV2, RNB364CBPMV2, RNB364FTPMV2	1505000 through 1710999
BlueStar Gas Wall Ovens	BWO24AGS, BWO30AGS, BWO36AGS	1505000 through 1710999
Big Chill Retro Series	BCR30V2SP, BCR30V2SPL, BCR30V2BB, BCR30V2BBL, BCR30V2BK, BCR30V2BKL, BCR30V2BY, BCR30V2BYL, BCR30V2CR, BCR30V2CRL, BCR30V2JG, BCR30V2JGL, BCR30V2OR, BCR30V2ORL, BCR30V2PK, BCR30V2PKL, BCR30V2TQ, BCR30V2TQL, BCR30V2WH, BCR30V2WHL, BCR36V2SP, BCR36V2SPL, BCR36V2BB, BCR36V2BBL, BCR36V2BK, BCR36V2BKL, BCR36V2BY, BCR36V2BYL,	1505000 through 1710999

Gas Wall Ovens	BWO24AGS, BWO30AGS, BWO36AGS	through 1710999
Big Chill Retro Series	BCR30V2SP, BCR30V2SPL, BCR30V2BB, BCR30V2BBL, BCR30V2BK, BCR30V2BKL, BCR30V2BY, BCR30V2BYL, BCR30V2CR, BCR30V2CRL, BCR30V2JG, BCR30V2JGL, BCR30V2OR, BCR30V2ORL, BCR30V2PK, BCR30V2PKL, BCR30V2TQ, BCR30V2TQL, BCR30V2WH, BCR30V2WHL, BCR36V2SP, BCR36V2SPL, BCR36V2BB, BCR36V2BBL, BCR36V2BK, BCR36V2BKL, BCR36V2BY, BCR36V2BYL, BCR36V2CR, BCR36V2CRL, BCR36V2JG, BCR36V2JGL, BCR36V2OR, BCR36V2ORL, BCR36V2PK, BCR36V2PKL, BCR36V2TQ, BCR36V2TQL, BCR36V2WH, BCR36V2WHL	1505000 through 1710999
Big Chill Pro Series	BCPRO30V2SP, BCPRO30V2SPL, BCPRO30V2BG, BCPRO30V2BGL, BCPRO30V2CR, BCPRO30V2CRL, BCPRO30V2FB, BCPRO30V2FBL, BCPRO30V2MB, BCPRO30V2MBL, BCPRO30V2OR, BCPRO30V2ORL, BCPRO30V2SB, BCPRO30V2SBL, BCPRO30V2SS, BCPRO30V2SSL, BCPRO30V2SY, BCPRO30V2SYL, BCPRO30V2WH, BCPRO30V2WHL, BCPRO36V2SP, BCPRO36V2SPL, BCPRO36V2BG, BCPRO36V2BGL, BCPRO36V2CR, BCPRO36V2CRL, BCPRO36V2FB, BCPRO36V2FBL, BCPRO36V2MB, BCPRO36V2MBL, BCPRO36V2OR, BCPRO36V2ORL, BCPRO36V2SB, BCPRO36V2SBL, BCPRO36V2SS, BCPRO36V2SSL, BCPRO36V2SY, BCPRO36V2SYL, BCPRO36V2WH, BCPRO36V2WHL, BCPRO48SP, BCPRO48SPL, BCPRO48BG, BCPRO48BGL, BCPRO48CR, BCPRO48CRL, BCPRO48FB, BCPRO48FBL, BCPRO48MB, BCPRO48MBL, BCPRO48OR, BCPRO48ORL, BCPRO48SL, BCPRO48SLL, BCPRO48SS, BCPRO48SSL, BCPRO48SY, BCPRO48SYL, BCPRO48WH, BCPRO48WHL	1505000 through 1710999
Big Chill Classic Series	RBCCS30BBSP, BCCS30CPSP, BCCS30CMSP, BCCS30SNSP, BCCS30BBSPL, BCCS30CPSPL, BCCS30CMSPL, BCCS30SNSPL, BCCS30BBCB, BCCS30CPCB, BCCS30CMCB, BCCS30SNCB, BCCS30BBCBL, BCCS30CPCBL, BCCS30CMCBL, BCCS30SNCBL, BCCS30BBCM, BCCS30CPCM, BCCS30CMCM, BCCS30SNCM, BCCS30BBCML, BCCS30CPCML, BCCS30CMCML, BCCS30SNCML, BCCS30BBFB, BCCS30CPFB, BCCS30CMFB, BCCS30SNFB, BCCS30BBFBL, BCCS30CPFBL, BCCS30CMFBL,	1505000 through 1710999

	BCPRO48OR, BCPRO48ORL, BCPRO48SL, BCPRO48SLL, BCPRO48SS, BCPRO48SSL, BCPRO48SY, BCPRO48SYL, BCPRO48WH, BCPRO48WHL	
Big Chill Classic Series	RBCCS30BBSP, BCCS30CPSP, BCCS30CMSP, BCCS30SNSP, BCCS30BBSPL, BCCS30CPSPL, BCCS30CMSPL, BCCS30SNSPL, BCCS30BBCB, BCCS30CPCB, BCCS30CMCB, BCCS30SNCB, BCCS30BBCBL, BCCS30CPCBL, BCCS30CMCBL, BCCS30SNCBL, BCCS30BBCM, BCCS30CPCM, BCCS30CMCM, BCCS30SNCM, BCCS30BBCML, BCCS30CPCML, BCCS30CMCML, BCCS30SNCML, BCCS30BBFB, BCCS30CPFB, BCCS30CMFB, BCCS30SNFB, BCCS30BBFBL, BCCS30CPFBL, BCCS30CMFBL, BCCS30SNFBL, BCCS30BBMB, BCCS30CPMB, BCCS30CMMB, BCCS30SNMB, BCCS30BBMBL, BCCS30CPMBL, BCCS30CMMBL, BCCS30SNMBL, BCCS30BBWH, BCCS30CPWH, BCCS30CMWH, BCCS30SNWH, BCCS30BBWHL, BCCS30CPWHL, BCCS30CMWHL, BCCS30SNWHL, BCCS30BBSS, BCCS30CPSS, BCCS30CMSS, BCCS30SNS, BCCS30BBSSL, BCCS30CPSSL, BCCS30CMSSL, BCCS30SNSL, BCCS36BBSP, , BCCS36CMSP, BCCS36SNSP, BCCS36BBSPL, BCCS36CPSPL, BCCS36CMSPL, BCCS36SNSPL, BCCS36BBCB, BCCS36CPCB, BCCS36CMCB, BCCS36SNCB, BCCS36BBCBL, BCCS36CPCBL, BCCS36CMCBL, BCCS36SNCBL, BCCS36BBCM, BCCS36CPCM, BCCS36CMCM, BCCS36SNCM, BCCS36BBCML, BCCS36CPCML, BCCS36CMCML, BCCS36SNCML, BCCS36BBFB, BCCS36CPFB, BCCS36CMFB, BCCS36SNFB, BCCS36BBFBL, BCCS36CPFBL, BCCS36CMFBL, BCCS36SNFBL, BCCS36BBMB, BCCS36CPMB, BCCS36CMMB, BCCS36SNMB, BCCS36BBMBL, BCCS36CPMBL, BCCS36CMMBL, BCCS36SNMBL, BCCS36BBSS, BCCS36CPSS, BCCS36CMSS, BCCS36SNS, BCCS36BBSSL, BCCS36CPSSL, BCCS36CMSSL, BCCS36SNSL, BCCS36BBWH, BCCS36CPWH, BCCS36CMWH, BCCS36SNWH, BCCS36BBWHL, BCCS36CPWHL, BCCS36CMWHL, BCCS36SNWHL	1505000 through 1710999

Incidents/Injuries: The firm has received 55 reports of flames or flares due to delayed gas ignition, including 7 reported minor burns.

Sold at: Specialty appliance stores and kitchen equipment dealers nationwide from May 2015 through October 2017 for between \$3,300 and \$18,100.

Manufacturer: Prizer-Painter Stove Works Inc., of Blandon, PA.

May 2015 through October 2017 for between \$3,300 and \$18,100.

Manufacturer: Prizer-Painter Stove Works Inc., of Blandon, PA.

Manufactured in: U.S.

In Conjunction With: Canada

Health Canada's press release is available at: <https://www.cpsc.gov/Recalls/2018/Gas-Ranges-and-Wall-Ovens-Recalled-by-Prizer-Painter-Stove-Works-Due-to-Burn->

Photos

BlueStar Nova
(RNB)



BlueStar Precious
Metals Series



BlueStar Culinary
(RCS)



BlueStar Heritage
Classic



Big Chill Retro



Big Chill Pro



Big Chill Classic



BlueStar Gas Wall
Oven

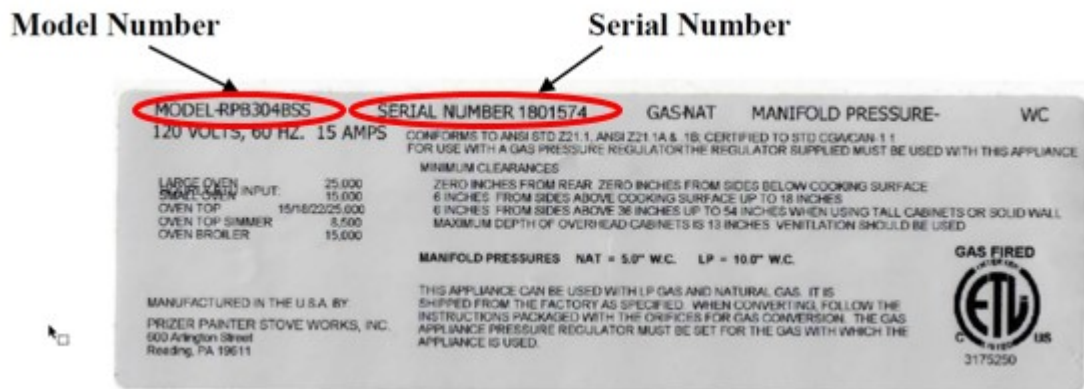


Model and Serial Number Location:

Model Number

Serial Number





Footer:

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products – such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC or sign up to receive our e-mail alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800

Phone: 301-504-7908

Spanish: 301-504-7800

U.S. CONSUMER PRODUCT SAFETY COMMISSION – RECALL

Recall Date: February 7, 2013

Recall Number: 13-117

BLUESTAR WALL OVENS RECALLED BY PRIZER PAINTER STOVE WORKS DUE TO FIRE HAZARD

WASHINGTON, D.C. – Consumers should stop using this product, which is being recalled voluntarily, unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

RECALL SUMMARY

Name of product: BlueStar™ residential gas wall ovens

Hazard: Some of the wall ovens have been improperly installed and/or have damaged flexible gas appliance connectors, posing a fire hazard.

Remedy: Repair

Consumer Contact: BlueStar at (800) 449-8691, from 9 a.m. to 5 p.m. (EST) Monday through Friday, or online at www.bluestarcooking.com and click on “Recall” for more information.

RECALL DETAILS

Units: About 940

Description: This recall involves three models of BlueStar gas-powered stainless steel wall ovens manufactured prior to November 23, 2012. Oven sizes include 24-, 30- and 36-inches wide units. Each of the three sizes were available for use with natural gas or liquid propane. The propane version is designated by the letter “L” at the end of the model number. Model numbers and date codes are located on the rating plate inside the control panel. There is a blue star logo on the upper left front of the oven, above the door.

door.

Model Name	Model Numbers	Color
24-inch BlueStar™ residential wall oven with swing door	BWO24AGS	All Colors
	BWO24AGSL	
30-inch BlueStar™ residential wall oven with French doors	BWO30AGS	All Colors
	BWO30AGSL	
36-inch BlueStar™ residential wall oven with French doors	BWO36AGS	All Colors
	BWO36AGSL	

Incidents/Injuries: The firm has received one report of a fire, resulting in property damage to the cabinet that held the oven. No injuries have been reported.

Remedy: Consumers should immediately stop using the recalled ovens and contact BlueStar for instructions on identifying affected units and to schedule a repair.

Sold at: Appliance stores and authorized kitchen equipment dealers nationwide between January 2008 and November 2012 for between \$2,250 and \$3,900.

Manufacturer: Prizer Painter Stove Works, Inc., of Reading, PA

Manufactured in: United States

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident of injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [SaferProducts.gov](https://www.saferproducts.gov).

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Death, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products – such as toys, cribs, power tools, cigarette lighters, and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the

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Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: SaferProducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing and speech impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to www.cpsc.gov/cpsclist.aspx.

PHOTOS



Prizer Painter BlueStar 24-inch Wall Oven





Prizer Painter BlueStar 24-inch Wall Oven



Prizer Painter BlueStar 30-inch Wall Oven





Prizer Painter BlueStar 36-inch Wall Oven



Prizer Painter BlueStar Oven Rating Plate

RIGHT RAIL:

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

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Times: 8 a.m. – 5:30 p.m. EST; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

Stay Connected

CPSC Social Media Icons

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please

APPENDIX B

Consumer Product Recall, Identification Number RA-67736

Health Canada

Prizer-Painter Stove Works, Inc. recalls BlueStar and Big Chill Brand Gas Ranges and Wall Ovens

Report a Concern
(<http://www.healthycanadians.gc.ca/report-signalez/index-eng.php>)

Starting date: September 11, 2018
Posting date: September 11, 2018
Type of communication: Consumer Product Recall
Subcategory: Household Items, Appliances
Source of recall: Health Canada
Issue: Burn Hazard, Product Safety
Audience: General Public
Identification number: RA-67736

- Affected products
- What you should do

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Prizer-Painter Stove Works, Inc.

Affected products

BlueStar and Big Chill Brand Gas Ranges and Wall Ovens

Product description

This recall involves seven different series of BlueStar and Big Chill free-standing ranges and one series of gas-powered wall ovens. The BlueStar or Big Chill logos are on the front of the oven door. The recalled gas ranges and ovens were sold in a variety of sizes and colours, including stainless steel, white, green, orange, aqua, dark blue and black with gold trim.

Gas ranges or wall ovens with model and serial numbers listed in the chart below are included in the recall. The model and serial number are located on the serial plate. On the open burner gas ranges (star shaped burners), the serial plate is under the cast iron grates on the left side. On the sealed burner gas ranges (round burners), the serial plate is underneath the back guard, which is removable. On the gas wall ovens, the serial plate is behind the control panel on the left wall.

The following model names and numbers are affected by this recall:

Model	Model Numbers	Serial Number Range
BlueStar Culinary Series (RCS)	RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBN, RCS30SBBCL, RCS36SBBN, RCS36SBBCL, RCS48SBBN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBNMB, RCS36SBBCLMB, RCS36SBBNRR, RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBN, RCS30SBBCL, RCS36SBBN, RCS36SBBCL, RCS48SBBN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBNMB, RCS36SBBCLMB, RCS36SBBNRR, RCS36SBBCLRR, RCS36SBBNCB, RCS36SBBCLCB, RCS36SBBBCNSW, RCS36SBBCLSW, RCS30SBBNRR, RCS30SBBCLRR, RCS30SBBNMB, RCS30SBBCLMB, RCS30SBBNCB, RCS30SBBCLCB, RCS30SBBBCNSW, RCS30SBBCLSW, RCS48SBBNMB, RCS48SBBCLMB, RCS48SBBNCB, RCS48SBBCLCB, RCS48SBBNRR, RCS48SBBCLRR, RCS48SBBBCNSW, RCS48SBBCLSW, RPB304BV1, RPB304BV1L, RPB304BV2, RPB304BV2L, RPB366BV1, RPB366BV1L, RPB366BV2, RPB366BV2L	1505000 through 1710999
BlueStar Nova Series (RNB)	RNB244BV2, RNB24GV2, RNB24CBV2, RNB24FTV2, RNB304BV2, RNB366BV2, RNB364CBV2, RNB364GV2, RNB364FTV2, RNB488BV2, RNB486GV2, RNB486CBV2, RNB484GV2, RNB484CBV2, RNB484GCBV2, RNB484FTBV2, RNB6010BV2, RNB608GV2, RNB608CBV2, RNB606GV2, RNB606CBV2, RNB606GCBV2, RNB606FTV2	1505000 through 1710999

Model	Model Numbers	Serial Number Range
BlueStar Heritage Classic Series	RNB364GHCV2, RNB486GHCV2, RNB606GHCV2	1505000 through 1710999
BlueStar Precious Metals Series	RNB304BPMV2, RNB366BPMV2, RNB364GPMV2, RNB364CBPMV2, RNB364FTPMV2	1505000 through 1710999
Big Chill Retro Series	BCR30V2SP, BCR30V2SPL, BCR30V2BB, BCR30V2BBL, BCR30V2BK, BCR30V2BKL, BCR30V2BY, BCR30V2BYL, BCR30V2CR, BCR30V2CRL, BCR30V2JG, BCR30V2JGL, BCR30V2OR, BCR30V2ORL, BCR30V2PK, BCR30V2PKL, BCR30V2TQ, BCR30V2TQL, BCR30V2WH, BCR30V2WHL, BCR36V2SP, BCR36V2SPL, BCR36V2BB, BCR36V2BBL, BCR36V2BK, BCR36V2BKL, BCR36V2BY, BCR36V2BYL, BCR36V2CR, BCR36V2CRL, BCR36V2JG, BCR36V2JGL, BCR36V2OR, BCR36V2ORL, BCR36V2PK, BCR36V2PKL, BCR36V2TQ, BCR36V2TQL, BCR36V2WH, BCR36V2WHL	1505000 through 1710999
Big Chill Pro Series	BCPRO30V2SP, BCPRO30V2SPL, BCPRO30V2BG, BCPRO30V2BGL, BCPRO30V2CR, BCPRO30V2CRL, BCPRO30V2FB, BCPRO30V2FBL, BCPRO30V2MB, BCPRO30V2MBL, BCPRO30V2OR, BCPRO30V2ORL, BCPRO30V2SB, BCPRO30V2SBL, BCPRO30V2SS, BCPRO30V2SSL, BCPRO30V2SY, BCPRO30V2SYL, BCPRO30V2WH, BCPRO30V2WHL, BCPRO36V2SP, BCPRO36V2SPL, BCPRO36V2BG, BCPRO36V2BGL, BCPRO36V2CR, BCPRO36V2CRL, BCPRO36V2FB, BCPRO36V2FBL, BCPRO36V2MB, BCPRO36V2MBL, BCPRO36V2OR, BCPRO36V2ORL, BCPRO36V2SB, BCPRO36V2SBL, BCPRO36V2SS, BCPRO36V2SSL, BCPRO36V2SY, BCPRO36V2SYL, BCPRO36V2WH, BCPRO36V2WHL, BCPRO48SP, BCPRO48SPL, BCPRO48BG, BCPRO48BGL, BCPRO48CR, BCPRO48CRL, BCPRO48FB, BCPRO48FBL, BCPRO48MB, BCPRO48MBL, BCPRO48OR, BCPRO48ORL, BCPRO48SL, BCPRO48SLL, BCPRO48SS, BCPRO48SSL, BCPRO48SY, BCPRO48SYL, BCPRO48WH, BCPRO48WHL	1505000 through 1710999
Big Chill Classic Series	BCCS30BBSP, BCCS30CPSP, BCCS30CMSP, BCCS30SNSP, BCCS30BBSPL, BCCS30CPSPL, BCCS30CMSPL, BCCS30SNSPL, BCCS30BBCB, BCCS30CPCB, BCCS30CMCB, BCCS30SNCB, BCCS30BBCBL, BCCS30CPCBL, BCCS30CMCBL, BCCS30SNCBL, BCCS30BBCM, BCCS30CPCM, BCCS30CMCM, BCCS30SNCM, BCCS30BBCML, BCCS30CPCML, BCCS30CMCML, BCCS30SNCML, BCCS30BBFB, BCCS30CPFB, BCCS30CMFB, BCCS30SNFB, BCCS30BBFBL, BCCS30CPFBL, BCCS30CMFBL, BCCS30SNFBL, BCCS30BBMB, BCCS30CPMB, BCCS30CMMB, BCCS30SNMB, BCCS30BBMBL, BCCS30CPMBL, BCCS30CMMBL, BCCS30SNMBL, BCCS30BBWH, BCCS30CPWH, BCCS30CMWH, BCCS30SNWH, BCCS30BBWHL, BCCS30CPWHL, BCCS30CMWHL, BCCS30SNWHL, BCCS30BBSS, BCCS30CPSS, BCCS30CMSS, BCCS30SNSS, BCCS30BBSSL, BCCS30CPSSL, BCCS30CMSSL, BCCS30SNSL, BCCS30BBSP, BCCS36CMSP, BCCS36SNSP, BCCS36BBSPL, BCCS36CPSPL, BCCS36CMSPL, BCCS36SNSPL, BCCS36BBCB, BCCS36CPCB, BCCS36CMCB, BCCS36SNCB, BCCS30BBCBL, BCCS36CPCBL, BCCS36CMCBL, BCCS36SNCBL, BCCS36BBCM, BCCS36CPCM, BCCS36CMCM, BCCS36SNCM, BCCS36BBCML, BCCS36CPCML, BCCS36CMCML, BCCS36SNCML, BCCS36BBFB, BCCS36CPFB, BCCS36CMFB, BCCS36SNFB, BCCS36BBFBL, BCCS36CPFBL, BCCS36CMFBL, BCCS36SNFBL, BCCS36BBMB, BCCS36CPMB, BCCS36CMMB, BCCS36SNMB, BCCS36BBMBL, BCCS36CPMBL, BCCS36CMMBL, BCCS36SNMBL, BCCS36BBSS, BCCS36CPSS, BCCS36CMSS, BCCS36SNSL, BCCS36BBSSL, BCCS36CPSSL, BCCS36CMSSL, BCCS36SNSL, BCCS36BBWH, BCCS36CPWH, BCCS36CMWH, BCCS36SNWH, BCCS36BBWHL, BCCS36CPWHL, BCCS36CMWHL, BCCS36SNWHL	1505000 through 1710999
BlueStar Gas Wall Oven	BWO24AGS, BWO30AGS, BWO36AGS	1505000 through 1710999

Hazard identified

Use of the convection oven fan during pre-heating or broiling can cause accumulated gas to ignite, posing a burn hazard to consumers when oven door is opened.

As of August 31, 2018 the company has received 10 reports of flames or flares due to delayed gas ignition in Canada, including 2 reports of minor burns. In the United States, the company has received 51 reports of flames or flares due to delayed gas ignition including 7 reports of minor burns.

Number sold

Approximately 2600 units of the affected products were sold in Canada and approximately 7100 were sold in the United States.

Time period sold

The recalled products were sold from May 2015 to October 2017 in Canada and the United States.

Place of origin

Manufactured in the United States

Companies

Manufacturer

Prizer-Painter Stove Works
Blandon
Pennsylvania
UNITED STATES

Images
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(assets//ra-67736-10_s_fs_3_20180911-140311_17_en.jpg)

What you should do

Consumers should immediately stop using the recalled products and contact the company to arrange for a repair.

For more information, consumers may contact Prizer-Painter Stove Works by telephone toll-free at 1-800-449-8691 from Monday to Friday 9:00 a.m. to 5:00 p.m. Consumers may also obtain additional recall information by visiting the BlueStar (<https://www.bluestarcooking.com/safety-recall-notice/>) and Big Chill (<http://bigchill.com/product-recall/websites>).

Consumers may view the release by the US CPSC on the Commission's website (<https://www.cpsc.gov/Recalls/2018/Gas-Ranges-and-Wall-Ovens-Recalled-by-PrizerPainter-Stove-Works-Due-to-Burn-Hazard>).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the OECD Global Portal on Product Recalls website (<http://globalrecalls.oecd.org/Search.aspx?lang=en>). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-09-12

APPENDIX C

Recall 18-218

United States Consumer Product Safety Commission



United States CONSUMER PRODUCT SAFETY COMMISSION

Gas Ranges and Wall Ovens Recalled by Prizer-Painter Stove Works Due to Burn Hazard





Recall Summary

Name of product:

BlueStar and Big Chill gas ranges and wall ovens

Hazard:

Use of the convection oven fan during pre-heating or broiling can cause accumulated gas to ignite, posing a burn hazard to consumers when oven door is opened.

Remedy:

Repair

Recall date:

September 11, 2018

Units:

About 7,130 (In addition, about 2,600 units in Canada)

Consumer Contact:

Prizer-Painter Stove Works at 800-449-8691 from 9 a.m. to 5 p.m. ET Monday through Friday, or online at www.bluestarcooking.com or www.bigchill.com and click on “Voluntary Recall” for more information.

Recall Details

In Conjunction With:



Description:

Description:

This recall involves seven different series of BlueStar and Big Chill free-standing ranges and one series of gas-powered wall ovens. The BlueStar or Big Chill logos are on the front of the oven door. The recalled gas ranges and ovens were sold in a variety of colors, including stainless steel, white, green, orange, aqua, dark blue and black with gold trim. Gas ranges or wall ovens with model and serial numbers listed in the chart below are included in the recall. The model and serial number are located on the serial plate. On the open burner gas ranges (star shaped burners), the serial plate is under the cast iron grates on the left side. On the sealed burner gas ranges (round burners), the serial plate is underneath the back guard, which is removable. On the gas wall ovens, the serial plate is behind the control panel on the left wall.

Model	Model Numbers	Serial Number Range
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BlueStar Culinary Series (RCS)	RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCN, RCS30SBBCL, RCS36SBBCN, RCS36SBBCL, RCS48SBBCN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCNMB, RCS36SBBCLMB, RCS36SBBCNRR, RCS304BV2, RCS366BV2, RCS30SBV2, RCS36SBV2, RCS30SBBCN, RCS30SBBCL, RCS36SBBCN, RCS36SBBCL, RCS48SBBCN, RCS48SBBCL, RCS304BCV2, RCS366BCV2, RCS36SBBCNMB, RCS36SBBCLMB, RCS36SBBCNRR, RCS36SBBCLRR, RCS36SBBBCNCB, RCS36SBBCLCB, RCS36SBBBCNSW, RCS36SBBCLSW, RCS30SBBCNRR, RCS30SBBCLRR, RCS30SBBCNMB, RCS30SBBCLMB, RCS30SBBBCNCB, RCS30SBBCLCB, RCS30SBBBCNSW, RCS30SBBCLSW, RCS48SBBBCNMB, RCS48SBBCLMB, RCS48SBBBCNCB, RCS48SBBCLCB, RCS48SBBBCNRR, RCS48SBBCLRR, RCS48SBBBCNSW, RCS48SBBCLSW, RPB304BV1, RPB304BV1L, RPB304BV2, RPB304BV2L, RPB366BV1, RPB366BV1L, RPB366BV2, RPB366BV2L	1505000 through 1710999
BlueStar Nova Series (RNB)	RNB244BV2, RNB24GV2, RNB24CBV2, RNB24FTV2, RNB304BV2, RNB366BV2, RNB364CBV2, RNB364GV2 RNB364FTV2, RNB488BV2, RNB486GV2, RNB486CBV2, RNB484GV2, RNB484CBV2, RNB484GCBV2, RNB484FTBV2, RNB6010BV2, RNB608GV2, RNB608CBV2, RNB606GV2, RNB606CBV2, RNB606GCBV2, RNB606FTV2	1505000 through 1710999
BlueStar Heritage Classic Series	RNB364GHCV2, RNB486GHCV2, RNB606GHCV2	1505000 through 1710999

BlueStar Precious Metals Series	RNB304BPMV2, RNB366BPMV2, RNB364GPMV2, RNB364CBPMV2, RNB364FTPMV2	1505000 through 1710999
Blue Star Gas Wall Ovens	BWO24AGS, BWO30AGS, BWO36AGS	1505000 through 1710999
Big Chill Retro Series	BCR30V2SP, BCR30V2SPL, BCR30V2BB, BCR30V2BBL, BCR30V2BK, BCR30V2BKL, BCR30V2BY, BCR30V2BYL, BCR30V2CR, BCR30V2CRL, BCR30V2JG, BCR30V2JGL, BCR30V2OR, BCR30V2ORL, BCR30V2PK, BCR30V2PKL, BCR30V2TQ, BCR30V2TQL, BCR30V2WH, BCR30V2WHL, BCR36V2SP, BCR36V2SPL, BCR36V2BB, BCR36V2BBL, BCR36V2BK, BCR36V2BKL, BCR36V2BY, BCR36V2BYL, BCR36V2CR, BCR36V2CRL, BCR36V2JG, BCR36V2JGL, BCR36V2OR, BCR36V2ORL, BCR36V2PK, BCR36V2PKL, BCR36V2TQ, BCR36V2TQL, BCR36V2WH, BCR36V2WHL	1505000 through 1710999

Big Chill Pro Series	BCPRO30V2SP, BCPRO30V2SPL, BCPRO30V2BG, BCPRO30V2BGL, BCPRO30V2CR, BCPRO30V2CRL, BCPRO30V2FB, BCPRO30V2FBL, BCPRO30V2MB, BCPRO30V2MBL, BCPRO30V2OR, BCPRO30V2ORL, BCPRO30V2SB, BCPRO30V2SBL, BCPRO30V2SS, BCPRO30V2SSL, BCPRO30V2SY, BCPRO30V2SYL, BCPRO30V2WH, BCPRO30V2WHL, BCPRO36V2SP BCPRO36V2SPL, BCPRO36V2BG, BCPRO36V2BGL, BCPRO36V2CR, BCPRO36V2CRL, BCPRO36V2FB, BCPRO36V2FBL, BCPRO36V2MB, BCPRO36V2MBL, BCPRO36V2OR, BCPRO36V2ORL, BCPRO36V2SB, BCPRO36V2SBL, BCPRO36V2SS, BCPRO36V2SSL, BCPRO36V2SY, BCPRO36V2SYL, BCPRO36V2WH, BCPRO36V2WHL, BCPRO48SP, BCPRO48SPL, BCPRO48BG, BCPRO48BGL, BCPRO48CR, BCPRO48CRL, BCPRO48FB, BCPRO48FBL, BCPRO48MB, BCPRO48MBL, BCPRO48OR, BCPRO48ORL, BCPRO48SL, BCPRO48SLL, BCPRO48SS, BCPRO48SSL, BCPRO48SY, BCPRO48SYL, BCPRO48WH, BCPRO48WHL	1505000 through 1710999
Big Chill Classic Series	BCCS30BBSP, BCCS30CPSP, BCCS30CMSP BCCS30SNSP, BCCS30BBSPL, BCCS30CPSPL, BCCS30CMSPL, BCCS30SNSPL, BCCS30BBCB, BCCS30CPCB, BCCS30CMCB, BCCS30SNCB, BCCS30BBCBL, BCCS30CPCBL, BCCS30CMCBL, BCCS30SNCBL,	1505000 through 1710999

BCCS30BBCM, BCCS30CPCM, BCCS30CMCM,
BCCS30SNCM, BCCS30BBCML,
BCCS30CPCML, BCCS30CMCML,
BCCS30SNCML, BCCS30BBFB, BCCS30CPFB,
BCCS30CMFB, BCCS30SNFB, BCCS30BBFBL,
BCCS30CPFBL, BCCS30CMFBL,
BCCS30SNFBL, BCCS30BBMB, BCCS30CPMB,
BCCS30CMMB, BCCS30SNMB,
BCCS30BBMBL, BCCS30CPMBL,
BCCS30CMMBL, BCCS30SNMBL,
BCCS30BBWH, BCCS30CPWH,
BCCS30CMWH, BCCS30SNWH,
BCCS30BBWHL, BCCS30CPWHL,
BCCS30CMWHL, BCCS30SNWHL,
BCCS30BBSS, BCCS30CPSS, BCCS30CMSS,
BCCS30SNSS, BCCS30BBSSL,
BCCS30CPSSL, BCCS30CMSSL,
BCCS30SNSSL, BCCS36BBSP,
BCCS36CMSP, BCCS36SNSP, BCCS36BBSPL,
BCCS36CPSPL, BCCS36CMSPL,
BCCS36SNSPL, BCCS36BBCB, BCCS36CPCB,
BCCS36CMCB, BCCS36SNCB,
BCCS30BBCBL, BCCS36CPCBL,
BCCS36CMCBL, BCCS36SNCBL,
BCCS36BBCM, BCCS36CPCM, BCCS36CMCM,
BCCS36SNCM, BCCS36BBCML,
BCCS36CPCML, BCCS36CMCML,
BCCS36SNCML, BCCS36BBFB, BCCS36CPFB,
BCCS36CMFB, BCCS36SNFB, BCCS36BBFBL,
BCCS36CPFBL, BCCS36CMFBL,
BCCS36SNFBL, BCCS36BBMB, BCCS36CPMB,
BCCS36CMMB, BCCS36SNMB,
BCCS36BBMBL, BCCS36CPMBL,
BCCS36CMMBL, BCCS36SNMBL,
BCCS36BBSS, BCCS36CPSS, BCCS36CMSS,
BCCS36SNSS, BCCS36BBSSL,
BCCS36CPSSL, BCCS36CMSSL,
BCCS36SNSSL, BCCS36BBWH,
BCCS36CPWH, BCCS36CMWH,
BCCS36SNWH, BCCS36BBWHL,
BCCS36CPWHL, BCCS36CMWHL,
BCCS36SNWHL

Remedy:

Consumers should immediately turn off the convection fan and keep it turned off. Contact Prizer-Painter Stove Works to schedule a free repair.

Incidents/Injuries:

The firm has received 51 reports of flames or flares due to delayed gas ignition, including 7 reported minor burns.

Sold At:

Specialty appliance stores and kitchen equipment dealers nationwide from May 2015 through October 2017 for between \$3,300 and \$18,100.

Manufacturer(s):

Prizer-Painter Stove Works Inc., of Blandon, Pa.

Manufactured In:

U.S.

Recall number:

18-218
