

Incident Summary #II-996167-2020 (#16909) (FINAL)

SUPPORTING INFORMATION	Incident Date	March 19, 2020
	Location	Summerland
	Regulated industry sector	Gas - Natural gas system
	Qty injuries	0
	Injury description	NA
	Injury rating	None
	Damage description Damage rating	Gas hose between gas valve and burner cracked causing a gas leak which ignited and burnt the control wiring and ignition module for a radiant heater.
	Damage rating	Minor
	Incident rating	Minor
	Incident overview	Radiant heater caught fire due to a gas leak. A gas hose between the gas valve and burner was installed with a sharp 90 degree bend at the gas valve end. The strain on the hose cracked the hose causing a gas leak which ignited and burnt the control wiring and ignition module.
INVESTIGATION CONCLUSIONS	Site, system and components	The gas hose is designed to supply gas from the gas control valve to the burner of the radiant heater.
	Failure scenario(s)	The strain on the backside of the gas hose where the sharp bend was located caused the hose to perforate and leak gas which was ignited by the burner. The burning gas caused a hole to form in the gas hose which increased the amount of gas that was burning.
	Facts and evidence	The type 1 gas hose which connects the gas valve to the burner was installed at the factory with a sharp bend in it. The stress on the hose over time caused it to perforate and leak gas which ignited and started a small fire.
	Causes and contributing factors	The incident was very likely caused by the manufacturer installing the gas supply hose in a manner that formed a sharp 90-degree bend. The stress on the hose because of the sharp bend caused the hose to crack allowing gas to leak which ignited, burning the hose and control wiring near the gas valve.

Photos or diagrams (if necessary)





Damaged gas hose



Rating Plate





Burnt wiring by gas valve



Gas hose connected to burner





Factory installed hose with sharp bend that caused the damage to the gas hose.