

## Incident Summary Report II-673742-2018 (ID#6608) Final

SUPPORTING INFORMATION	Incident Date	April 3, 2018
	Location	Invermere
	Regulated industry sector	Passenger Ropeways – Above-surface ropeway
	Qty injuries	None
	≧ Injury E description	None
	Injury rating  Damage	None
	Damage  description  Damage rating	None
	Damage rating	None
	Incident rating	Minor
	Incident overview	Passenger loaded the chair lift during a lift maintenance event and was stranded on a chair. The lift was operating with no attendant at the bottom loading station.
	Site, system and components	The top unload station is the location of the power source (drive) to operate the chairlift. When chair lifts are operating for public there must be an attendant at each loading and unloading station. When operating a chair lift for maintenance only one operator is required at the drive station, in this case the top, unload station.
	Failure scenario(s)	Daily operation was terminated for the day, and the bottom load station attendant had placed a fence across the loading path indicating that the lift was closed. Attendant(s) then exited the load station. Shortly after, the maintenance staff arrived at the top, unload station and began operating the chair lift for maintenance requirements. A skier noticed the lift was operating, proceeded to the bottom load station and loaded the chair lift. The passenger became stranded half the distance to the top unload station when the chair lift was shut down by the maintenance operator.
	Facts and evidence	As reported by the duty holder:  The fencing only partially blocked access to the load area  Ticket gate opened when passenger scanned their lift ticket  Passenger was a minor  Ropeway was operating moments after scheduled closing  Staff coming down the mountain noticed the stranded passenger on chair lift
	Causes and contributing factors	It is very likely that it was not clearly evident that the chair lift had ceased daily operation. Insufficient procedures for lift maintenance operation allowed passenger to load chair lift. The passenger being a minor may have been a contributing factor.

Photos or diagrams (if necessary)